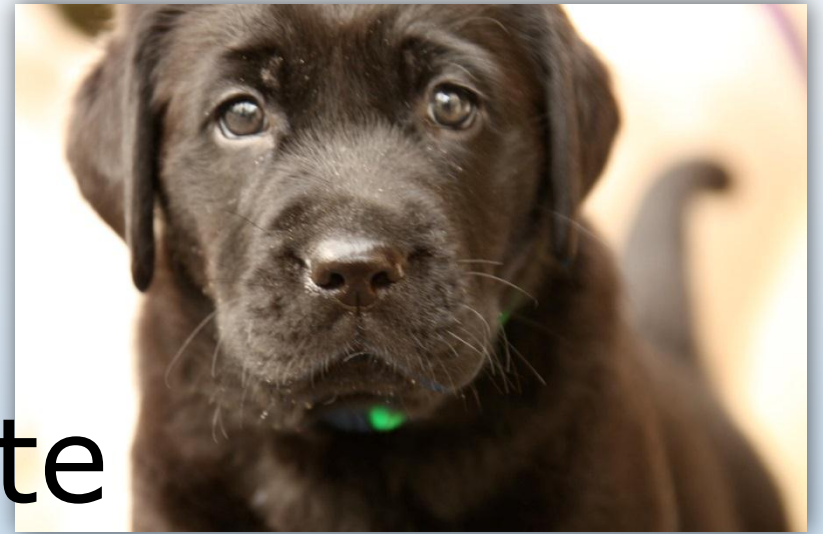


# Etiquette & Rules to Accommodate Service Dogs



*~ or ~*

*Why do they let those dogs in  
here when I can't bring my  
dog in here  
and when can I pet it?*

*(Almost)* Everything you ever wanted to know  
about  
**Working • Service • Assistance • Helper**  
Dogs



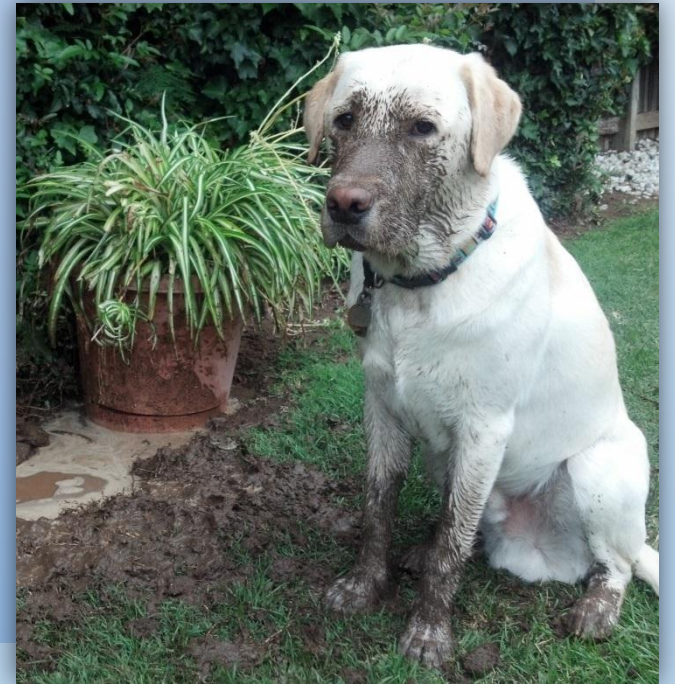
Definition



Laws and regulations



Behaviors (*theirs and yours*)



# What is a Service Animal?



Any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability.

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The ADA defines a person with a disability as a person who has a physical or mental impairment that substantially limits one or more major life activity.



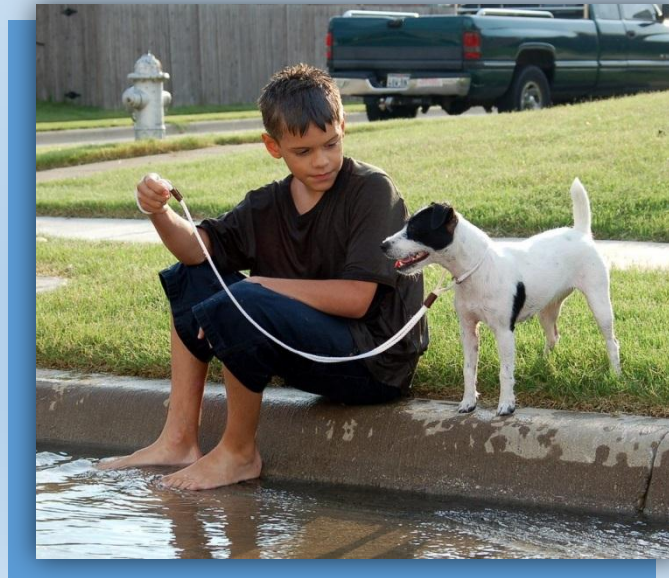
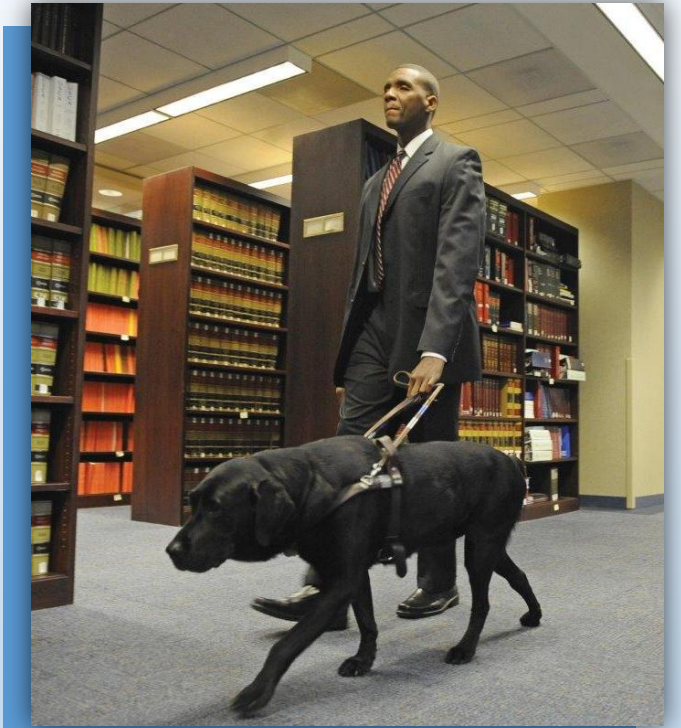


# Who needs a service dog?

- 🐾 Mobility
- 🐾 Vision
- 🐾 Hearing

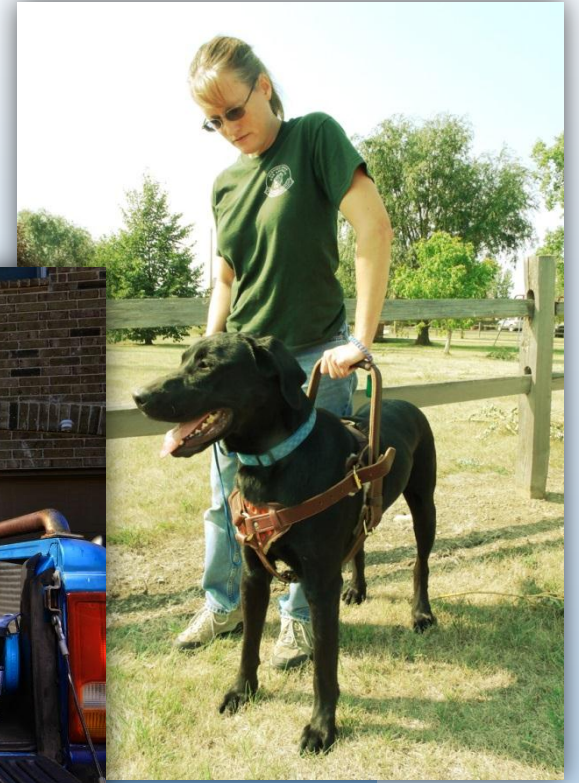
Not all disabilities are visible

- 🐾 Diabetes
- 🐾 Seizure disorders
- 🐾 PTSD
- 🐾 Autism
- 🐾 Developmental





# How does a service dog help?





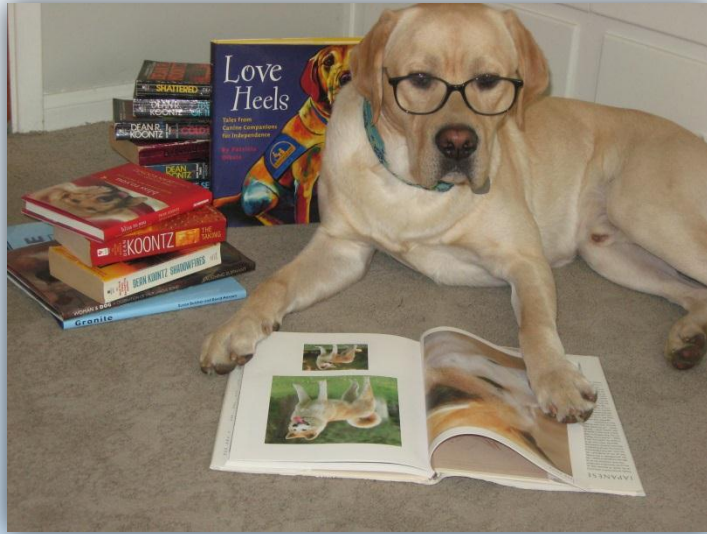
- 🐾 Increased confidence
- 🐾 Decreased health concerns
- 🐾 Increased independence
- 🐾 Increased social interactions



Bridge to  
Mainstream  
Life



# What about training?



- 🐾 Must be under handler's control at all times
- 🐾 May not be disruptive
- 🐾 Must be housebroken
- 🐾 Many states grant trainers access rights



- 🐾 Hundreds of local and national profit and not-for-profit groups
- 🐾 Professional trainers
- 🐾 Owner-trained
- 🐾 Costs run from free to thousands of dollars



# Where can a service dog go?

ADA Title II and III - State and local governments, businesses, & nonprofit organizations that serve the public generally must allow service animals to accompany people with disabilities in all areas of the facility where the public is normally allowed to go.

	What Is It?	Why Do We Care?
CFR	Code of Federal Regulations American federal law	Provides the meat and bones of federal Service Dog law
ADA	Americans with Disabilities Act A civil rights law	Bestows public access rights to disabled individuals with a Service Animal
FHAA	Fair Housing Amendments Act A civil rights law amendment	Extends ADA protection to disabled individuals with a Service Animal who are seeking housing in the public sector
ACAA	Air Carrier Access Act Specific section of the CFR	Ensures access to air transportation on all carriers for all individuals with a Service Animal

*Under the law, people have rights. Dogs do not.  
A service dog without its disabled partner is just a dog.*



# When it is not obvious

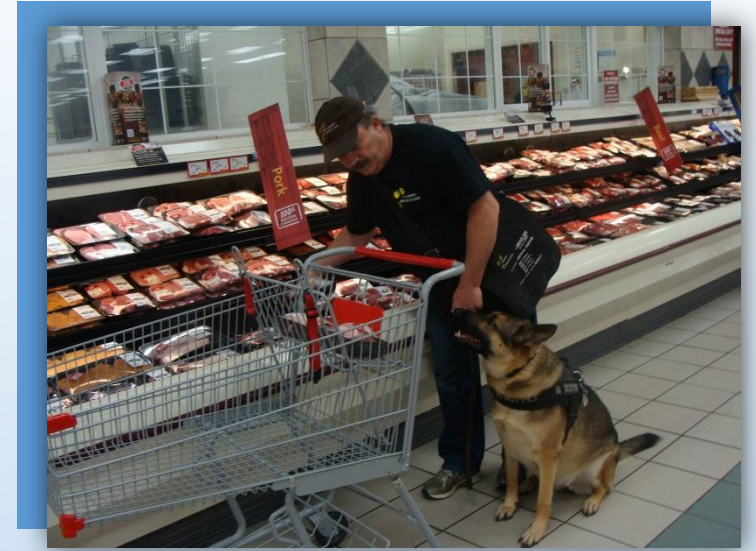
what service an animal provides, only limited inquiries are allowed.

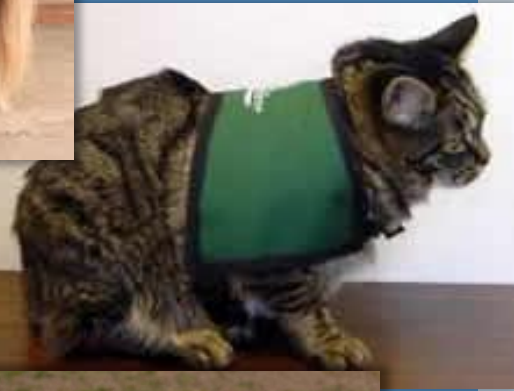
Only two questions:

*(1) Is the dog a service animal required because of a disability, and*

*(2) What work or task has the dog been trained to perform.*

You cannot ask about the person's disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task.



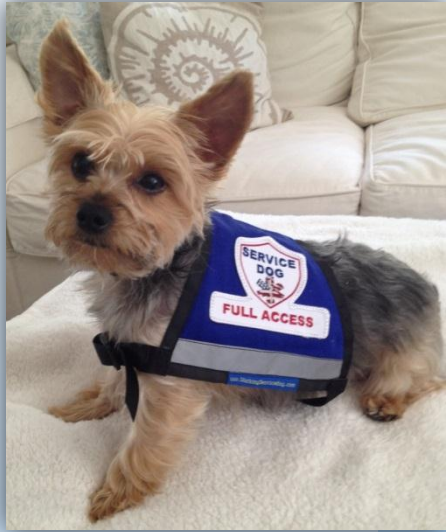


In 2011, because of the increasing abuse in misrepresenting service animals, the law was clarified and updated to:

- 🐾 *Limit the species of service animals to dogs (with exception of miniature horses in some cultures).*
- 🐾 *Clarify that individuals with physical, sensory, psychiatric, or other mental disabilities can use service animals*
- 🐾 ***Make it clear that comfort or emotional support animals are not covered***



# *Fake service dogs hurt everyone and may be illegal*



Many states now have laws on the books, but few prosecute



# How to treat service dog teams?





# Do's and Don'ts

- 🐾 *Most importantly, don't distract the dog or interfere with his job*
- 🐾 Don't be offended if a service dog handler will not let you pet his or her dog.
- 🐾 Don't offer food to a service dog without permission
- 🐾 Offer help but don't insist
- 🐾 Don't draw unnecessary attention to a service dog team
- 🐾 Do use an encounter with a service dog team as an opportunity to educate
- 🐾 Do treat the handler with respect



# Where to go for more information?

Best source – U.S. Dept of Justice

[http://www.ada.gov/regs2010/service\\_animal\\_qa.html](http://www.ada.gov/regs2010/service_animal_qa.html)

General easy-to-read information about assistance dogs in today's world

<http://www.anythingpawsable.com/service-animals/#.VwKb6nqFiap>

American Bar Association summary service dog about law and litigation

<http://bit.ly/1V2xICX>



Assistance dog laws, state-by-state

<https://www.animallaw.info/topic/table-state-assistance-animal-laws>

Canine Companions for Independence ("CCI")  
and the Combined Federal Campaign CFC: 11647

[www.CCI.org](http://www.CCI.org)



# *Gratuitous cute puppy pictures*

